



Setting up your GPRS connection for Windows Mobile Devices

Overview

Windows Mobile phones require the GPRS settings configuring correctly for OpenHand to communicate with the internet to your server. Each Network Operator has their own specific details, this document will show you how to add the setting for your particular phone provider.

Requirements

Windows Mobile 5 or 6 Professional or Smartphone (Touch screen or non-touch screen)
O2

Vodafone

Orange

T-Mobile **GPRS** enabled Sims

For a list of supported Windows Mobile devices please see here:

<http://www.openhand-mobile.com/handset.php>

Please Note that some Sims are not automatically granted GPRS access by the provider, if after following these instructions you find you cannot connect, try connecting via the Internal browser (typically Internet explorer)

If you find it does not connect re-check spellings then call your provider and confirm that you Sim is 'Provisioned for GPRS'



Setting up a new Access Point (APN) on a Windows Mobile Professional Device (Touch Screen)

The following screenshots are taken from a Palm Treo 750, other devices may have slightly different options or ways to access the settings but APN information will always be the same.

Click on the 'Start Button' – 'Settings' – 'Connections' (Tab along the bottom) – 'Connections' (Icon)

Under 'My ISP' select 'Add a new modem connection'



'Enter a name for the connection'

From the pull down list select 'Cellular Line (GPRS, 3G)' followed by 'Next'





Enter the relevant 'Access point name' for your particular Network Operator (**found on the last page**) for you supplier from the information list below followed by 'Next'

Settings

OpenHand GPRS

Access point name:

Relevant Access Point Name Here

Back Next

Enter your Networks 'Username' and 'Password', leave the 'Domain' blank and select 'Finish' **Note: Passwords are case sensitive**

Settings

OpenHand GPRS

User name: Access Point Username

Password: *****

Domain:* Leave Blank

* If provided by ISP or network administrator.

Advanced...

Back Finish

Confirm the new 'Access Point' is selected and tap on 'OK' to save the changes.

Settings

My ISP

Tap and hold on an existing connection for more options.

Name	Number
<input type="radio"/> Auto pick	
<input checked="" type="radio"/> OpenHand GPRS	Relevant Acce...
<input type="radio"/> Orange Internet	

Edit... New...

General Modem



Setting up a new Access Point (APN) on a Windows Mobile Smartphone Device (Non-Touch Screen)

The following screenshots are taken from a HTC S710, other devices may have slightly different options or ways to access the settings but APN information will always be the same.

Click on the 'Start Button' – 'Settings' – 'Connections' – 'GPRS'

The Smartphone only dials the 1st connection in the list (no.2), if it's not the correct GPRS settings OpenHand will not be able to connect to pickup your email.

If you have any other connections they will need to be removed as there is no option to move connections up/down the list.

Select '1.New...'

Enter a 'Description' for the new profile and make sure that 'Connects to' is set to 'The Internet'

Enter the relevant 'Access Point' name for your provider (found on the next page)

followed by 'User name' and 'Password' **Note: Passwords are case sensitive**

No other details are required select 'Done' to save the settings.

Add GPRS xt9 [signal strength]

Description:
OpenHand GPRS

Connects to:
The Internet ◀ ▶

Access point:
Relevant access point name here

User name:
User name

Password:

Authentication Type:

Done Cancel



Below are the details required for you Network Operator:

O2 GPRS settings

APN address: mobile.o2.co.uk

Username: mobileweb

Password: password

Vodafone GPRS settings

Access Point (APN) address: internet

Username: web

Password: web

Orange GPRS settings

APN address: orangeinternet

Username: user

Password: pass

T-Mobile GPRS settings

GPRS APN address: general.t-mobile.uk

Username: user

Password: wap

Once you have entered the details for your device confirm your connection details with OpenHand are correct (Host Name/IP, Username/Password) and you will then be able to connect your OpenHand client to your email